CLINICAL**HQ**® | FLOW

SIMPLIFY COMMUNICATION AND COMPLIANCE

The performance of home healthcare agencies and practitioners is highly dependent on their efficiency in the field. In-service activities for continuing education and compliance, along with daily time-sinks in documentation and client preparation reduce the income potential for individuals and their employers alike.

CLINICALHQ | FLOW directly addresses these daily challenges by improving in-the-field self-servicing of support tasks for clinicians. Delivered via PC, tablet, or mobile phone, FLOW integrates directly into back office functions to improve communications and increase both speed and accuracy for documentation activities.

FLOW allows for healthcare workers to perform more client visits while simultaneously improving their quality of care and OASIS performance metrics.

IMPROVE EPISODE PERFORMANCE

FLOW unifies the vital—and varied—components of your organization and provides a proven process for implementation of best practices company-wide.
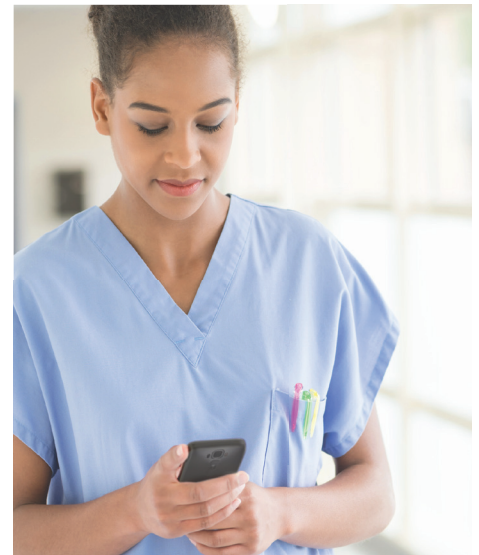
Clinicians use FLOW to gain access to the most up to date information wherever they go, without needing phone calls to access doctor or facility protocols, phone numbers or OASIS reference materials.

FLOW replaces handouts that revise protocols and ensure the latest documentation is always at hand. Administrators can update resources and push notifications to all clinical staff.

Compliance is improved through digital logs with accessible records, should an audit ever occur.

AT A GLANCE...

- **Mobile Employee App**
- **Electronic Notice Management**
- **Knowledge Portal & Training**
- **Remote Skill Checks**
- **Searchable Document System**
- **OASIS Reference Support**
- **SSO Integration**
- **Reporting & Analytics**
- **Audit Support**

Improve the FLOW of...

- CMS organizational changes
- Corporate memos and directives
- Confirm receipt of vital information
- Reference materials available instantly
- Charting efficiency and quality
- Remote worker interactions

So your organization can...

- Adapt promptly while remaining compliant
- Message everyone simultaneously
- Ditch antiquated case conference sign-ins
- Support the clinical team in the field
- Improve productivity and profit per clinician
- Scale your business to any location

CLINICAL**HQ**® | FLOW

CLINICALHQ SAVES YOU MONEY BY...

- Enabling real-time deployment roll-out and auditing of critical updates, policy changes, business threats, and education materials to the entire workforce through a single interface.

- Providing fast access to physician programs and protocols, reducing the risk of service failures.

- Reducing dependencies on obsolete multi-comm systems of emails, phone calls, and binders.

- Reducing field-to-office support calls to improve treatment time and overall patient experience.

- Ensuring all legally required documentation is available to all employees, at all times.

- Ensuring all employees are using the latest version of all critical forms and documentation.

AND INCREASES YOUR EARNING POTENTIAL BY...

- Improving clinical efficiency and patient experience through digital delivery of HEPs, equipment recommendations, and standardized patient education materials.

- Improving OASIS entry speed and accuracy through on-demand reference materials.

- Putting all staff on the same page with company specific USP, programs, and initiatives.

- Increasing sales through access to key market metrics, sales ops, and referral data.

- Reducing ADR incidence rates by providing real-time access to support resources.

- Ensuring all sales efforts align with clinical delivery capabilities.

CUSTOM REFERENCE MATERIAL

Store norm charts and values for rapid reference and increased performance of evidenced based practice. Quickly deliver patient handouts and support materials via email from a central repository.

EDUCATION & TRAINING

Access ENABLE coursework and new education bulletins while on the go to support training in downtime hours. Review best practices on policies and procedures without having to contact the back-office.

REMOTE SKILL CHECKS

Enable healthcare professionals to complete remote skills checks to determine current knowledge levels and identify potential risk areas. Built-in reminders to ensure compliance checks are performed on time.

NOTIFICATION SYSTEMS

Notify staff in real-time of key changes and events via a centralized resource distribution system. Built-in notification systems ensure resources have been read in relation to key regulatory or agency policy changes.

OASIS REFERENCE

Text searchable database of OASIS items helps improve HHRG scores by allowing for full-detail entries without additional time costs. References are updated day-and-date with OASIS revisions for maximum accuracy.

REPORTING & ANALYTICS

Individual and cohort level reporting systems provide operational insights on the delivery of critical communications and clinician engagement. Audit reports accelerate documentation inquiries on required notice postings.