

# CLINICALHQ® | ENGAGE

## IDENTIFY AND ADDRESS CLINICIAN RISK LEVELS

Home healthcare organizations are often bottlenecked by their need to ensure care providers aren't released into the field before they're ready.

CLINICALHQ | ENGAGE uses a proprietary testing platform to assess critical areas of knowledge and decision making abilities of home health professionals.

Our clinical risk scoring system gives administrators a numeric way to gauge readiness and make sure that before the training wheels are taken off, each clinician is ready to succeed.

Combined with the ENABLE program, providers can expedite entrance into the field for those new to home health, while ensuring more experienced staff maintain the necessary knowledge to maximize episode capacity and reimbursement rates.

## IMPROVE TRAINING EFFICIENCY AND VISIBILITY

ClinicalHQ utilizes advanced data and analytics systems to analyze each ENGAGE assessment and provide clear and concise reporting back to agency administrators and senior practitioners to assist with improving workforce capabilities.

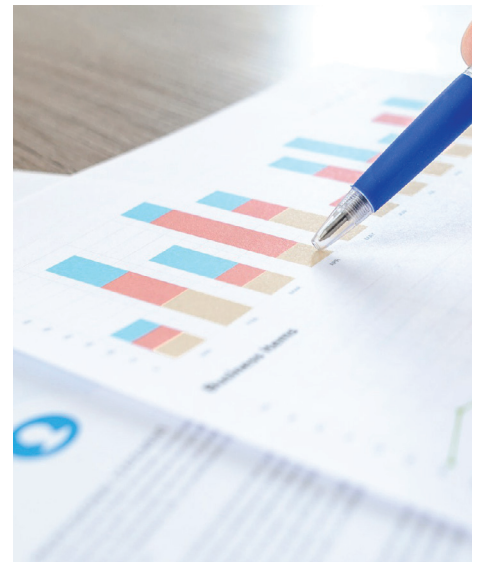
Specific areas of risk are identified for each individual clinician. This allows for areas of concern to be addressed before they impact star ratings or cause the agency lost revenue.

Clinician progress and risk levels are tracked over time to ensure that employees are consistently improving and meeting all agency standards.

ENGAGE can be combined with all forms of education being utilized by an organization. By identifying the targeted training needs of each individual, it allows agencies to reduce their overall training costs while delivering more competent clinicians into the field.

### AT A GLANCE...

- Assess Clinician Readiness
- Scenario Based Questions
- Broad Knowledge Testing
- Evaluate OASIS Acumen
- Identify Strong & Weak Areas
- Vulnerability Risk Scoring
- Clinician Progress Tracking



### Assess how your workers ENGAGE in...

- Interdisciplinary team episodes
- Real world clinical scenarios
- Mitigation of liability risk
- Documentation for services provided
- Relationships with patients and referrals
- Problem resolution and communication

### So your organization can...

- Improve outcomes collaboratively
- Deliver optimal care and maximum efficiency
- Reduce exposure and recapture
- Improve reimbursement and show progress
- Ensure business consistency and image
- Seamlessly navigate challenges

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## CLINICALHQ SAVES YOU MONEY BY...

- Reducing turnover due to mishires or premature field deployment.
- Eliminating unnecessary training costs through tailored education programs.
- Preemptively identifying clinical, procedural, or documentation knowledge gaps.
- Identifying company risk exposure across five critical areas.
- Reduces ADR's by ensuring comprehension of reasonable and necessary treatment delivery.

## AND INCREASES YOUR EARNING POTENTIAL BY...

- Allowing you to hire the most qualified and industry-ready staff using objective standards.
- Ensuring all staff meet company and regulatory standards to maximize market opportunities.
- Providing insight into the latent abilities of your employees to identify optimal career paths.
- Increasing territory support capabilities through online assessments technologies.
- Delivering continuous employee improvement systems to maintain a competitive workforce.

### OASIS SCORING

Evaluates OASIS scoring accuracy to ensure that each clinician is able to deliver optimal star ratings and reimbursement for the agency.

### CLINICAL PROCEDURE

Assessment of your clinicians grasp of vital procedures; both for when everything goes right and when everything goes wrong.

### HOME HEALTH KNOWLEDGE

Evaluate your hires understanding of the basic tenets of home health. Gain greater insight into their speed of recall and application of knowledge.

### LEGAL & ETHICS

Assesses real-world scenarios hires will encounter in the field, and ensure the choices they make reduce the organization's legal risk exposure.

### REGULATIONS & POLICY

Ensure that your clinicians can operate without violating policies or regulations required by state or federal governing bodies.

### INCIDENTS REACTION

Gain insight into a clinician's ability to execute their responsibilities in the face of incidents which increase potential CMS risk exposure.

### CLINICAL REASONING

Scenario based questions help identify where any areas where instruction is needed to help improve patient safety and wellbeing.

### DOCUMENTATION

Discover functional flaws that might impact your back office as your organization attempts to collect revenue on services performed.

### RISK SCORING

Targeted insights for each individual clinician to help identify risks that must be addressed to improve star ratings and reduce recapture.

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