

CONNECT

CENTRALIZED INFORMATION MANAGEMENT FOR
IN-THE-FIELD HOME HEALTH PROFESSIONALS

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HOME HEALTH. EVOLVED.

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The financial stability of home healthcare agencies is highly dependent on the efficiency of staff in the field. Documentation and team communication are often a heavy time sink that reduces census capacity and agency growth potential.

Reducing the time employees spend struggling with information based activities will help you to increase profits, improve staff morale, reduce turnover rates, and achieve more consistent star ratings.

CONNECT uses secure cloud-based technology to streamline information management for home health agencies. Workers can rapidly access whatever information they need, whenever they need it, wherever they are located.

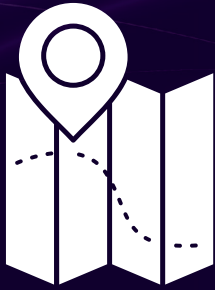
CONNECT replaces antiquated paper handouts or email based communication with a centralized, searchable system that can be accessed via PC, tablet, or mobile phone. Office staff can update resources instantly to ensure all staff have access to the most up to date information, while management can deliver corporate news and policy updates at the touch of a button.

CONNECT also supports powerful notification and reporting systems to improve employee engagement with key communications and help optimize support staff allocation based on system usage.

82% OF WORKERS SAY POOR INFORMATION MANAGEMENT HURTS THEIR PRODUCTIVITY



- Available On Mobile, Tablet & PC
- Upload New Documents In Seconds
- Instantly Update Files As Needed
- SMS Notifications For Key Updates
- Rapid Document Searching
- Granular Permission Systems
- Individual, Team & Company Sharing
- Audit Logs & Usage Reporting
- HIPPA Compliant Security & Storage
- Optimized Data Use For Field Staff



INCREASE IN-THE-FIELD CAPABILITIES

By empowering staff to self-service support needs while in-the-field, they can ensure patient and referral sources receive communications and materials instantly. This reduces the burden on senior staff who are often the first point-of-contact for assistance - especially with new hires.

By reducing the number of additional tasks that must be completed after a patient or referral engagement, **CONNECT** helps to reduce the heavy time burden field staff are under leading to improved morale and reduced turnover.



DISTRIBUTE INFORMATION INSTANTLY

By centralizing your information management using **CONNECT**, all employees are able to instantly access policies, protocols, contact lists, and other support resources anytime, anywhere.

Uploaded materials are stored in a HIPPA compliant secure cloud repository that ensures field staff can work with all **CONNECT** resources with minimal data use.

New versions of documents replace existing ones immediately upon upload to prevent any potential use of old documentation or policies. SMS and email notifications for important updates ensure that staff review changes in a timely manner.



ELIMINATE BARRIERS TO INFORMATION

A common challenge for home health agencies is ensuring staff have equal access to information and materials. This is exacerbated for multi-office agencies or those servicing more remote geographic areas.

CONNECT eliminates these barriers with robust permission and sharing systems that ensure all staff always have the same information and support materials at their fingertips - no matter how far from the office they may be.

Detailed audit logs provide insight into who has viewed notices and which resources are the most utilized by each discipline or regional location.



IMPROVE AGENCY RATINGS & BRAND STRENGTH

CONNECT enables your agency representatives to rapidly access information during engagements to deliver consistent, informed, and efficient experiences.

By helping your staff to deliver more professional engagements aligned with your company's standards you can maintain strong agency ratings and improve your brands reputation among referral sources.



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