AGILITY

**SCALABLE ONBOARDING, FIELD READINESS
AND EDUCATION SOLUTIONS FOR HOME HEALTH.**

CLINICAL**HQ**®

HOME HEALTH. EVOLVED.

CLINICAL**HQ**® | AGILITY

Training staff to successfully deliver treatment in a home health setting has historically required an 'in-person' approach. The result: slow and expensive ramping of new hires that has simultaneously restricted the growth potential for agencies while exacerbating turnover issues due to inadequately prepared staff.

AGILITY is a streamlined, cost effective, and scalable solution that delivers consistent and comprehensive training on delivery of care in a home health setting. Lessons are delivered via high quality, engaging, documentary-style videos featuring industry experts across all aspects of home health.

Continuously updated coursework reflects the latest in industry best practices and regulatory requirements, and **AGILITY** courses can be customized to include agency specific content or to deliver more targeted onboarding experiences for specific teams or territories.

AGILITY has been specifically designed to reduce the amount of time it takes to achieve field readiness, while simultaneously increasing the quality of staff and how they deliver care to patients. A more confident and capable workforce means reduced turnover, higher star ratings, and more consistent referrals.

ON AVERAGE CLINICALHQ REDUCES TRAINING TIME FOR NEW HIRES BY OVER 50%

- Next-Generation eLearning Solution
- Exclusively Designed For Home Health
- Available on Mobile, Tablet & PC
- Engaging, Documentary Style Lessons
- Continuously Updated Coursework
- Customizable Content & Programs
- Comprehensive Testing Suite
- Individual, Team & Regional Reporting
- Improves Confidence & Competency
- Reduces Staff Turnover & Risk
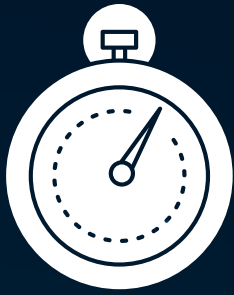
INCREASE TRAINING EFFICIENCY

Preparing a clinician for success in home health often takes weeks including both the initial onboarding and significant support from a senior clinical team member on an ongoing basis.

AGILITY reduces initial training time by over 50% and provides access to a library of resources for ongoing support needs.

Support for custom content and courses ensures for optimal use of training time for both new entrants and industry veterans.

REDUCE STAFF TURNOVER & HIRING COSTS

It's no secret that turnover is a massive problem in home health. Recent surveys indicate that the churn may be as high as 60% of new entrants in their first 6 months. With the total cost to recruit, train, and deploy a clinician often exceeding $10,000, retention is now one of the most critical issues agencies must address.

AGILITY was built for this exact purpose: to reduce new hire training costs, shorten ramp times, and reduce turnover by ensuring all staff are as field ready as possible.

When fully implemented, **AGILITY** delivers over 400% ROI per head in onboarding savings and turnover reduction.

IMPROVE PATIENT OUTCOMES AND RATINGS

The new paradigm of value based care requires that all staff have a more broad understanding of home health operations. **AGILITY** provides the necessary fundamental knowledge to ensure staff are more adaptable to the changing nature of home health as a result of new CMS policies and regulations.

By ensuring staff are adequately prepared to succeed in home health, **AGILITY** helps to improve consistency of experiences and quality of patient outcomes. This in turn leads to increased star ratings and referrals.

ELEVATE AGENCY MORALE AND PERFORMANCE

By delivering a more complete knowledge of home health, **AGILITY** helps your employees work together more effectively and reduces the number of incidents caused by miscommunication or process failures. As a result, employee tension and conflict can be significantly reduced.

By ensuring employees receive the education they need to succeed in home health, **AGILITY** helps you to achieve a highly productive and positive work culture.