

INSIGHT

RISK ASSESSMENT AND PROFICIENCY MONITORING
FOR HOME HEALTH ORGANIZATIONS

CLINICALHQ®

HOME HEALTH. EVOLVED.

CLINICALHQ® | INSIGHT

By identifying and eliminating the root cause of operational issues, agencies can simultaneously deliver better patient outcomes, increase employee morale, and improve overall financial performance.

INSIGHT uses a proprietary assessment platform to identify individual, discipline, or regional risks to your organization. From broad knowledge reviews to focused topics, our solutions give you actionable data into the most important aspect of your agency: the people.

Our advanced analytics engine analyzes each assessment into five key areas of home health risk: clinical, business, legal, financial, and star rating. Results are aggregated in real-time across disciplines and regional locations to provide unparalleled **INSIGHT** into your workforce and their proficiencies.

INSIGHT assessments can be delivered as part of new hire screening, periodic performance monitoring, or in conjunction with regulatory skill-checks. Each assessment can use standardized tests provided by ClinicalHQ, or be customized by companies to achieve specific objectives.

Until now, agencies have had limited visibility into the knowledge proficiency or risk present in their staff. With **INSIGHT** at their fingertips, management can now identify, improve, and maintain staff competencies across every discipline, and every location.

HOME HEALTH MANAGERS SPEND 40% OF THEIR TIME PUTTING OUT FIRES



- Identifies Root Cause of Issues
- Ensures Field Readiness of Staff
- Monitors Proficiency & Retention
- Unique Assessments Per Discipline
- Scenario & Theory Based Questions
- Advanced Risk Analytics
- Regional & Discipline Reporting
- Instant Deployment To Workforce
- Real-Time Visibility Into Results
- Customizable To Agency Needs
- Mobile Phone or PC Based



IMPROVE THE IMPACT OF YOUR TRAINING

INSIGHT can be used in conjunction with any form of onboarding or continuing education program.

By targeting your training efforts, you can reduce the time and expense associated with an all-hands approach and keep other staff generating income in the field.

INSIGHT tracks performance over time to ensure retention and maintain agency standards. Management can proactively address issues the organization is facing and help staff feel more supported in their roles.



MAKE BETTER HIRING DECISIONS

INSIGHT provides a robust platform for new hire candidate screening. Evaluate your applicants either remotely or on-site to focus interview questions and validate experience.

Understand in advance the total investment required to achieve field-readiness for each new hire and ensure compensation requests are justified with capability.

Screening tests are custom built for your exact needs.



IDENTIFY AND RETAIN YOUR BEST STAFF

With turnover in home health a constant battle, it is imperative to identify your most competent staff and ensure they are feeling secure in their roles.

INSIGHT allows you to objectively assess employees and focus retention efforts where they will have the greatest impact for your agency.

Additionally, **INSIGHT** provides detailed information for developing performance improvement plans or to assist with reorganizational decisions when required.



EXPAND OPERATIONS AND GROW REVENUES

Agency growth and expansion is often tied to the operation of physical offices in order to effectively train, assess, and monitor staff.

INSIGHT allows agencies to expand their reach by ensuring the same level of training and assessment can be delivered to staff regardless of their location.

Comprehensive reporting tools allow you to keep a pulse on every employee no matter where they are located.



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